



faces not numbers



## Service Addition Form Calls, Line Rental New & Transfer and ADSL

By signing this form you agree to our terms and conditions  
For full details of our terms and conditions please visit [www.adept-telecom.co.uk](http://www.adept-telecom.co.uk)

<b>Company Name:</b>		<b>Customer Account No:</b>			
Contact Name:		Business Partner:			
Contact No:		Contact No:			
Email:		Email:			
<b>1) New Installations</b>					
Install Address (If different to Billing Address)					
<b>Installation Details</b>		<b>Line Type</b>	<b>Please Tick</b>	<b>Number Required</b>	
Is it a conversion? Yes / No		PSTN	<input type="checkbox"/>		
CLI		Multiline	<input type="checkbox"/>		
Details of where line(s) is to be installed		ISDN2	<input type="checkbox"/>		
Room:		ISDN30	<input type="checkbox"/>		
Floor or Level:		Number of channels required:	<input type="checkbox"/>		
Wall or Rack Mounted:		Number of DDI's:	<input type="checkbox"/>		
Shared Premises: Y / N		Additional Info: i.e. Conversion support notes/ COA & Conversion ect			
<b>Date required:</b>					
Onsite contact name:					
Onsite contact number:					
<b>Care Level Required</b>		<b>Please Tick</b>			
Care Level 2		<input type="checkbox"/>			
Care Level 3		<input type="checkbox"/>			
Care Level 4		<input type="checkbox"/>			
<b>2) Calls &amp; Line Rental Transfers – Please Tick &amp; Complete</b>					
<b>Calls &amp; Lines</b>		<b>Calls Only</b>		<b>Line Only</b>	
<b>Telephone No(s)</b>	<b>Line Type (e.g. ISDN30)</b>	<b>BT Postcode/BT Account No.</b>	<b>Telephone No(s)</b>	<b>Line Type (e.g. ISDN30)</b>	<b>BT Postcode/BT Account No</b>

**TELEMARKETING TEMPLATE (PLEASE SIGN & DATE BELOW)**

Your Telemarketing charging arrangements need to change to ensure that requests to change telephone Communications Provider (CP) can be progressed. Please provide the following information:

**NOTE: PLEASE USE A SEPARATE TEMPLATE FOR EACH BILLING NUMBER TO BE CHANGED TO AN ALTERNATIVE TELEPHONE CP**

Existing Billing Number	
Company Name	
Contact Name	
Contact Address [including post code]	
Contact Telephone Number	
Contact Fax Number	
Contact Email Address	

Please specify an alternative BT fixed line telephone number to raise future Telemarketing call charges to; if you do not have, or will not have, an alternative BT fixed line telephone number to which call charges can be raised then please state this and we will change your charging arrangements accordingly so that you can continue to be charged for your Telemarketing Services.

Alternative BT Fixed Line Telephone Number to which Telemarketing Services call charges should be raised	<i>We will have no telephone number available at this site so please create an "equipment only" or "dummy" account or equivalent method of removing the telemarketing tag</i>
<b>Contact Name [please use capital letters]</b>	<b>Contact Position in Company</b>

**3) ADSL**

<b>Packages</b>	<b>Please Tick</b>
Broadband Home Office £15.99 per month*	
Business Broadband Bronze £21.99 per month*	
Business Broadband Silver £29.99 per month	
Business Broadband Gold £34.99 per month	

CLI address (If different from main billing address)

Telephone number service is to be applied to	
Is this a BT supplied line Y / N	
If migrating a service please provide a Mac Code	
Do you require static IP addresses if so how many? If you require more than one please advise what they will be used for	
Do you require hardware Y / N	Upgrade to a wireless router Y / N

Routers are available at a cost of £35 if required; a Wireless router can be purchased for £65. \* A £43 activation fee applies to this package. \*\*\* Alternatively pay £23.99 per month to receive a free hardwired router and activation.

**Where 20mb download is not available at your exchange we will provide 8mb download 432kbps upload and automatically upgrade you when your exchange is upgraded.**

**By signing, this is an addition to your master service agreement and you agree to our terms and conditions and charges for the requested order. For full details of our terms and conditions, and prices please visit [www.adept-telecom.co.uk](http://www.adept-telecom.co.uk).**

Signed:	Print Name:	Date:
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