



faces not numbers



Service Addition Form Changes to Service/Setup

By signing this form you agree to our terms and conditions
For full details of our terms and conditions please visit www.adept-telecom.co.uk

Company Name:			Customer Account No:		
Contact Name:			Business Partner:		
Contact No:			Contact No:		
Email:			Email:		
1) PSTN, MULTI & ISDN LINE FEATURES					
Required Features			Care Level Change		
<u>Analogue</u>	Add	Remove	<u>Analogue</u>	Add	Remove
Call Diversion			Care Level 1 (standard on Analogue)		
Call Barring			<u>Analogue/ISDN</u>	Add	Remove
Call Waiting			Care Level 2 (standard on ISDN)		
Smart Divert			Care Level 3		
1571					
Call Minder Standard			<u>Admin Diversion</u>	Add	Remove
Other:			Unconditional		
<u>ISDN</u>	Add	Remove	On Engaged (ISDN Only)		
Caller Line Identity Presentation			On No Reply (ISDN Only)		
Connected Line Identity Presentation			Divert to Number:		
Calling Line Identity Restriction					
Connected Line Identity Restriction				Add	Remove
Customer Controlled Call Forwarding			<u>Presentation Number</u>		
Call Deflection			New Presentation Number:		
Outgoing Call Barring			Existing Presentation Number:		
<u>Other:</u>					



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2) ISDN LINES ONLY				
Installation Details				
Telephone number			Onsite Contact Name	
Date required			Onsite Contact Number	
	Add	Remove		
<u>Change to Channels:</u>			<u>Change to DDI's</u>	
Quantity Required:			Quantity Required:	
Additional Notes			Additional Notes	
	Add	Remove		
Change to SNDDI's:			Change to Digits to Switch	Yes No
Quantity Required:			Digits Required? (3-8)	
Additional Notes:				
3) SHIFT LINE INTERNALLY – ALL LINE TYPES				
Current location of the line(s) to be moved:		Note:		
Floor or Level: Wall or Rack Mounted: Shared Premises: Y / N		Internal Shifts can only be made to the same address and postcode within the same building.		
Location Details		Line Details		
Details of where line(s) are to be moved to:		Telephone Number	Line Type (i.e PSTN, ISDN2)	
Floor or Level: Wall or Rack Mounted: Shared Premises: Y / N Date Required: Approx distance from current location (metres):				
On Site Contact:		Additional Information		
Mobile No:				
By signing, this is an addition to your master service agreement and you agree to our terms and conditions and charges for the requested order. For full details of our terms and conditions, and prices please visit www.adept-telecom.co.uk .				
Signed:		Print Name:	Date:	